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## PRIVACY POLICY

This privacy policy discloses the privacy practices for [www.ceramicpro.co.za](http://www.ceramicpro.co.za). This privacy policy applies solely to information collected by this website.

This page informs you of our policies regarding the collection, use and disclosure of Personal Information we receive from users of the site. By using the site, you agree to the collection and use of information in accordance with this policy.

We are the sole owners of the information collected on this site. We only have access to information that you voluntarily give us via email or other direct contact from you. We will not sell, rent, or share your information with a third party. Your information is strictly private and confidential.

We will use your information to respond to you, regarding the reason you contacted us. We will not share your information with any third party outside of our organisation, other than as necessary to fulfil your request, e.g., request for quotation.

We may use your personal Information to contact you with newsletters, marketing or promotional materials and other information that is relevant to the content of our site. You may unsubscribe at any given time from the above mentioned.

## YOUR ACCESS TO AND CONTROL OVER INFORMATION

You may opt out of any future contacts from us at any time. You can do the following at any time, contact us via [info@ceramicpro.co.za](mailto:info@ceramicpro.co.za) or 087 700 4024:

- ✓ See what data we have about you if any
- ✓ Change/correct any data we have about you.
- ✓ Have us delete any data we have about you
- ✓ Express any concern you have about our use of your data

## SECURITY

The security of your personal Information is important to us but remember that no method of transmission over the Internet, or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your Personal Information, we cannot guarantee its absolute security.

We take precautions to protect your information. When you submit sensitive information via the website, your information is protected both online and offline.

While we use encryption to protect sensitive information transmitted online, we also protect your information offline. Only employees who need the information to perform a specific job are granted access to personally identifiable information. The computers/servers in which we store personally identifiable information are kept in a secure environment.

## COOKIES

We use cookies on this site. A cookie is a piece of data stored on a site visitor's hard drive to help us improve your access to our site and identify repeat visitors to our site. For instance, when we use a cookie to identify you, you would not have to login a password more than once, thereby saving time while on our site. Cookies can also enable us to track and target the interests of our users to enhance the experience on our site. Usage of a cookie is in no way linked to any personally identifiable information on our site.

## CHANGES TO THIS PRIVACY POLICY

We reserve the right to update or change our Privacy Policy at any time and you should check this Privacy Policy periodically. Your continued use of the Service after we post any modifications to the Privacy Policy on this page will constitute your acknowledgment of the modifications and your consent to abide and be bound by the modified Privacy Policy. If we make any material changes to this Privacy Policy, we will notify you either through the email address you have provided us, or by placing a notice on our website.

If you feel that we are not abiding by this privacy policy, you should contact us immediately via telephone (087 700 4024) or via ([info@ceramicpro.co.za](mailto:info@ceramicpro.co.za)).